Katie School of Insurance UAV/Drone Research Project

> The Risk Management Implications of UAVs/Drones

### Team Members

### Project Inception

- Began spring of 2014
- Started to address concerns
- Help the developing world
- Evolved over time

### Purpose and progress as of Spring 2015

- Risk Management Research in the Operation of UAVs/Drone
- Presentations
- Conferences
- Networking/Shared learning

# Why UAV Integration

- Between 2015-2025, \$89-120 Billion in worldwide spending on UAV market
- 90% of the Potential Markets for UAV will be in public safety and precision agriculture
  - Recently insurance markets

# Agricultural

### Overall

 Unmanned Aerial Vehicles give farmers and insurance companies a more accurate and timely estimate of crop and live stock losses while enabling farmers to implement best management practices.



# Agricultural uses

- Weather Damage
- Pest and Weed Inhabitance
- Water resource management/sustainability

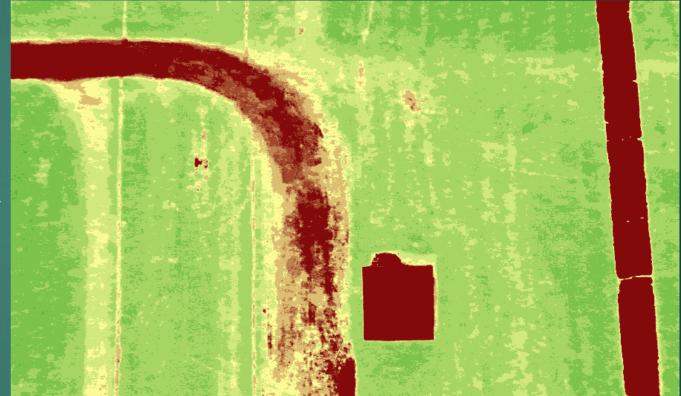
### Conclusion

- Improvement of management practices
- Environmental Sustainability
- Reducing cost
- Increasing yield



## What is it?

- Normalized Difference
  Vegetation Index
- Plant Stress
- Early Indication of Pest or Diseases



#### Commercial Applications

- Public Safety, Law Enforcement, and Security
  - Ex: firefighting
- Logistics/Utilities
- Film/Photography
- Risk assessment/damage evaluation

# Why use UAVs?

- Lower Cost/Investment
- Mitigates hazards
- No Time Schedule
- More Precise



### Information Technology

## Problems with UAV's

- Security
- Transmission Issues
- Software/Hardware Bugs

# Software Engineering

- Great concurrency
- Great error handling
- Encourages good practice
- Easy to deploy
- Fast

# Encryption

- Mathematically provably secure
- Would take longer than age of universe/more power than sun will ever put out to break
- Easy to plug and go
- Computationally cheap

### Network Relibility

- Resistant to packet loss
- But not too resistant
- Flexible

### Client/Server Model

- Server is trusted and secure.
- Client is untrusted.
- Where to store data?

#### Possible Development Opportunities

- Collision Avoidance
- Computer Vision
- Autonomy
- <u>https://www.youtube.com/watch?v=GnuQzP3gty4</u>
  <u>&feature=youtu.be&t=50</u>

Legal Framework and Regulation

#### Tech Outpacing Regulatory Powers

- "Technology has advanced more in the last thirty years than in the previous two thousand. The exponential increase in advancement will only continue.
  - Neils Bohr, 20<sup>th</sup> Century Physicist

#### Positive FAA Response

- Certificate of Authorization process for public and civil UAV operations
  - Heavily influenced by European Union
  - Systems are legally defined as "aircraft" Huerta v. Pirker (2014)
- Model Aircraft: Operators exempt from FAA authority if they comply with § 366 of the FAA Modernization and Reform Act
  - Cannot be used to generate revenue
  - <400 ft, <55 pounds, visual line of sight</li>

#### Civil: 2 Tiers of Operations

- § 333 Exemption: "Blanket" approval for commercial operations anywhere in the country except major cities and restricted areas, 137 granted thus far
  - <200 ft, <55 pounds, Visual Line of Sight</li>
  - Must comply with all preexisting aviation code
- Special Airworthiness Certificate: Permits R&D outside § 333 limitations
  - Recently granted to Amazon, Bell Helicopter, numerous defense and private military firms

#### Public (Governmental)

- Certificate of Authorization: 60 day online approval process for public institutions
  - Active for 2 years
  - Permits preapproved operations within designation area, highly flexible
  - 79 approved, including universities, police departments, and numerous federal agencies

### Right to Privacy

- California v. Ciraolo (1985): Activity visible from public airspace can be surveyed by the state without a warrant
- Kyllo v. United States (2000): Warrant required for surveying activity not in "plain view" of public airspace
  - Application to Private Sphere: Prior consent of surveyed parties is strongly encouraged to avoid privacy lawsuits

#### Privacy Policy

- Insure only in FAA licensed operators who have a fully monitored and internally controlled privacy policy
  - Nationwide Commercial Use is Fast Approaching
  - Early Adopters/Investors Will Benefit Most

# Risk Management

#### Insurance Considerations

- Potential underwriting assessments
  - Size, function and intent
  - Technology capabilities
  - Areas of Operation
  - Federal Aviation Administration approvals
- ISO released rules and guidelines

### Specific Exposures

- Physical damage, Ground damage and Air to Air collision
- Privacy and Nuisance
- Cyber Liability
- Commercial vs Personal Use

#### Physical, Ground and Air to Air Collision

- Damage to UAV
- Ground Damage and falling objects
- Carrying Contents Pollution
  - This is one of the higher exposures
  - ISO CGL Exclusions (Pollution, Aircraft, Model Aircraft)
- Air to Air collision
  - Collision Avoidance (mitigate exposure)

### Privacy and Nuisance Liability

- Imaging Technology
- Loss of Use and Enjoyment (Nuisance)

# Cyber Liability

- Hijacking
- Data Loss
- Data Hacking
  - Storage and disposal of data is essential for exposure mitigation

#### Commercial vs. Personal

- Restrictions mostly apply to Commercial
- Potential fraud/Negligence by insureds
- Potential loophole
  - Depends on companies policy language

#### ISO Guidelines

- "Unmanned Aircraft"
- Policy sections "Unmanned Aircraft" and "Aircraft (other than unmanned), Auto, or watercraft"
- Exclusions for Unmanned Aircraft Coverage A & B
- Scheduling form for UAVs/Drones (limited coverage)
  - Descriptions required
  - Aggregate Limit

### **Distribution** Avenues

- Agricultural Insurers
- Commercial Insurers
- Excess & Surplus
- Specialty markets

### Potential Benefits for Insurers

- Loss Control/Claims assessments
- Risk evaluation
  - Could lead to less losses
- Faster claims handling
- 3D mapping of claim area

UAV Demonstration & Questions?